

Purpose

The purpose of this policy is to set out Menzies objectives regarding risk management and outline our approach to managing business risks effectively.

Responsibility

Risk management is the responsibility of all Menzies employees, contractors and Company representatives.

Overview

Risk is inherent in business, but it also brings opportunity. At Menzies, we recognise that rigorous risk management is critical for supporting the building of a sustainable business and that risk must always be a key consideration in our decision-making processes.

The following objectives drive Menzies's approach to risk management and our risk-based approach throughout all levels of the organisation:

- Identifying the risks that exist for our business, then analysing and determining the most effective controls be implemented in order to mitigate potential or actual impacts
- Protection of people and the environment – as well as implementing any necessary measures to safeguard our ability to meet or exceed customer expectations, which includes our reputation, knowledge and information
- Full compliance to all applicable compliance obligations
- Setting specific objectives and targets to ensure our performance is effectively monitored and reported upon, with outcomes serving as learnings for continual improvement
- Implementing plans and tools to assist all areas of the business in fulfilling their responsibilities
- Promoting a culture that is risk aware, which is supported by high standards of accountability at all levels
- Taking an integrated risk management approach, where risk forms part of all key organisational processes and leads to enhancement of stakeholder value
- Supporting effective decision making through better understanding and consideration of risk and consequence
- Empowering our employees to appropriately and successfully detect, report and resolve risks that exist in the work place
- Regularly reviewing our risk framework and supporting tools to ensure suitability and currency of practices, including in response to change

This policy has been developed in accordance with the core principles of the standard ISO 31000.

Menzies is committed to ensuring that risk management practices are embedded into all business processes and operations in order to drive consistent, effective and accountable action, decision making and management practice. A strong risk management culture is critical to enabling Menzies to achieve its strategic, operational and commercial objectives.

Related Policies and Procedures

- Work, Health and Safety Policy
- Code of Conduct Policy
- Corporate Social Responsibility Policy
- Environmental Policy
- Quality Policy
- MMS-PRO-037 Risk Management Procedure

- MMS-PRO-008 Corrective Action Procedure
- MMS-PRO-022 Management Review Procedure
- MMS-PRO-046 Hazard & Incident Management Procedure

Authorised by:



Greg Springall
CHIEF EXECUTIVE OFFICER

Translation can be arranged through your Branch Office for staff with this need.

- **Spanish Translation:** Por intermedio de la Oficina Regional se puede organizar traducción el personal que la necesite.
- **French Translation:** traduction peuvent être organisés par le Bureau régional pour le personnel avec ce besoin
- **Italian Translation:** Una traduzione potrà essere eseguita attraverso l'ufficio regionale per il personale che dovesse averne bisogno.
- **Serbian Translation:** Превод се може организовати преко Регионалне канцеларије за особље коме је потребно.
- **Croatian Translation:** Prijevod se može organizirati preko Regionalnog ureda za osoblje kome treba.
- **Greek Translation:** Μετάφραση μπορεί να κανονισθεί μέσω του Περιφερειακού Γραφείου για προσωπικό που έχει αυτή την ανάγκη.
- **Macedonian Translation:** Превод на текстови може да се организира преку Регионалната канцеларија за персоналот кој има таква потреба.
- **Russian Translation:** Перевод может быть организовано через региональное отделение для сотрудников с этим необходимо
- **Finnish Translation:** käännöns voidaan järjestää aluetoimiston henkilöstön tämän tarpeen
- **Thai Translation:** บริการ Regional Office บริการ Regional Office
- **Arabic Translation:** عمده الحجة كميون ترجمة متو يبيترتا من لاخل تكلماب بلقلامي للموظفين
- **Persian Translation:** میظنتد اد دیشادز ایندینا ناننمر اک ی ا ر د ار ای محظنم ر نقد ویرط ز ا دناوة یم مسجرت
- **Turkish Translation:** Çeviri Bölge Müdürlüğü personeli için aracılarıyla bu ihtiyacı ile ayarlanabilir
- **Filipino Translation:** pagsasalin Maaari Maging hagdan pamamagitan ng Regional Office para sa mga tauhan na ito kailangan
- **Indonesian Translation:** terjemahan Bisa Diatur Melalui Kantor Wilayah untuk staf dengan kebutuhan ini
- **Malay Translation:** penterjemahan Bisa Dikawal Melalui Pejabat Wilayah untuk kakitangan dengan keperluan ini
- **Swahili Translation:** Tafsiri unaweza ukapangwa kupitia Ofisi ya Mkoa kwa ajili ya wafanyakazi na hitaji hili
- **Afrikaans Translation:** Hÿb bô trî cò thê djich qua Ván phòng Khu vùc nhàn viênn cò nhu cầu này
- **Vietnamese Translation:** Hÿb bô trî cò thê djich qua Ván phòng Khu vùc nhàn viênn cò nhu cầu này
- **Japanese Translation:** hon'yaku wa , chiiki jimusho no sutaffu wotsujite, kono hitsuyô sei ni haichi suru koto ga deki masu
- **Chinese Translation (Traditional):** fân yî kè yî ân pái tóng guò qū yù bàn shì chū de gōng zuò rén yuán, zhè fāng miàn de xū yào
- **Chinese Translation (Simplified):** kè yî ân pái fân yî tóng guò qū yù bàn shì chū de gōng zuò rén yuán yù c