

Quality Policy

The Menzies Group of Companies is a wholly Australian-owned building services organisation established in 1968 by the Menzies' family, and is 100% owned by Mr Rodney Menzies and his family members.

The primary businesses under The Menzies Group of Companies provide contract cleaning and facilities services to a wide range of organisations, nationally.

We view quality management as essential to the long-term success of our competitive position, reputation, client and employee satisfaction.

To consistently achieve this objective, we have implemented a Management System throughout the Company's operations that complies with the requirements of AS/NZS ISO 9001.

The aim of implementing this Management System is to:

Provide a quality service that continually results in client satisfaction.

Recognise our obligations to clients, employees and shareholders.

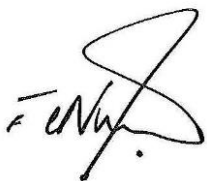
Identify opportunities to continually improve the Management System, what we do and how we do it

Detect and prevent any possible non-conformance through continual self-assessment, effective internal and external communication and review of our management system.

Enjoy the benefits that achieving all of the above will bring.

Quality is a fundamental responsibility of all employees within the organisation, and The Menzies Group is committed to the implementation of this policy. Employees are encouraged to share this commitment to achieving the satisfaction of maintaining this Management System and thus ensuring our clients receive a high standard quality service.

Authorised by:



Timothy Newton

CHIEF EXECUTIVE OFFICER